Service Excellence Award

Presented To:
Ray Benavides

In Recognition of Service Excellence at CBC

Provide a brief description of how nominee demonstrates service excellence at Coastal Bend College:

It is my pleasure to nominate Ray Benavides for the Service Excellence Award at Coastal Bend College. He is always ready and willing to help anyone who walks up to the Circulation Desk for help. He is the first one you see when you walk into the library. Greets you with a smile and make you feel welcome. I always feel welcome when I enter the library and always feel comfortable asking any question.

Vanessa C. Cruz
Nominator

"We are what we repeatedly do. Excellence then, is not a single act, but a habit."
-Aristotle

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Provide a brief description of how nominee demonstrates service excellence at Coastal Bend College:

"When I come to the library, I always feel welcome. Mr. Benavides is always very helpful and polite and a friendly person. He always answers our question and if not he send us to the person of department who can help us. He represents the college very well. I hope you can read that I am trying to say Ray is the greatest.

Nominator Maria Cruz

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-Aristotle
Coastal Bend College does not discriminate on the basis of race, creed, color, national origin, gender, or disability.

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Provide a brief description of how nominee demonstrates service excellence at Coastal Bend College.

I highly recommend Ray Benavides for the Service Excellence Award. Mr. Benavides has a wonderful rapport with people of all ages. His ability to connect with students and staff are both truly superior. He has excellent verbal communication skills, to help individuals find what they need in the library or where they may locate and items that CBC library does not carry. Mr. Benavides makes you feel welcomed and that no question is too dumb to ask. If he does not know the answer to a question, he will do research to be able to answer your question.

Nominator

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-Aristotle

Cynthia Mingus

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Provide a brief description of how nominee demonstrates service excellence at Coastal Bend College:

Mr. Ray Benavides is a great person. Since I started going to Coastal Bend College in 2007, he has also been helpful. If I had or have any problem he always helps me out. My sister and I call Ray uncle Ray cause he is like family. We need more people like Ray Benavides.

Thank you

Veronica Cruz

Nominator

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-Aristotle

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Service Excellence Award

Presented To:
Kay Benavides

In Recognition of Service Excellence at CBC

Provide a brief description of how nominee demonstrates service excellence at Coastal Bend College:

Because he is constantly doing his work; He also meets all of his duties to do his job the right way; He has the ability and skills to, perform his work as best as he can. and I congratulate him, for his service that he has done all through this years for Coastal Bend College.

Luis Peña - Luis Peña 2-28-013

Nominator

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-Aristotle
Service Excellence Award

Presented To:

Mr. Ray Benavides

In Recognition of Service Excellence at CBC

Provide a brief description of how nominee demonstrates service excellence at Coastal Bend College:

I recommend Mr. Ray Benavides because he is a person very attentive and always tries to help all the students and public with any questions they have as quickly as possible. He is very friendly, he gives us the confidence to succeed. Is also very responsible with his job. If he can not help me his sends me to the person who can.

I am very thankful to him for all that he does for me.

Nominator

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-Aristotle
Service Excellence Award,

Presented To: Ray Benavides

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Provide a brief description of how nominee demonstrates service excellence at Coastal Bend College:

Ray has always made me feel welcome and at home on Campus. My favorite place to study is the library because of Ray. He is always smiling and friendly. I love that he always greets me by name. Ray to me embodies the spirit of CBC, by being welcoming, genuine, caring and helpful. I always know I have a friend in Ray, and if I ever needed anything he would be genuinely concerned and try his best to help. Thank you Ray!

Nominator

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-Aristotle
Service Excellence Award

Presented To:

Ray Benavides

In Recognition of Service Excellence at CBC

Provide a brief description of how nominee demonstrates service excellence at Coastal Bend College:

Ray is a very helpful person, very kind and also respectful. When I had a question that was business office related, he gladly answered compared to the customer service tech in the business office who replied in a rude tone. I always feel welcomed when I enter the library and I can ask any question as well.

Zachary P. Valverde

Nominator

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Service Excellence Award

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Ray Benavidez

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Provide a brief description of how nominee demonstrates service excellence at Coastal Bend College:

Ray is a person who is very helpful and punctual to everyone he assists around the library. He always goes out of his way to attend to the Coastal Bend College students who need assistance with Internet and book issues around the Coastal Bend College Library. He is very understanding and intelligent person. He is a very hard worker who loves his job position as Librarian @ Coastal Bend College.

Nominator

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-Aristotle
Service Excellence Award

Presented To:

Ray Benavides

In Recognition of Service Excellence at CBC

Provide a brief description of how nominee demonstrates service excellence at Coastal Bend College:

He is very polite, always friendly and smiling when come to the library. He is always willing to help with the books, computers or any question you might have. I only come to the library to do my homework or study and handout because he provides with the best at giving a wonderful environment. He is my favorite person to 10 to. He always gives above and beyond!! He should win this award. We need more people like him!!

Linda Rincón

Nominator

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-Aristotle
Service Excellence Award

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Ray Benavides

In Recognition of Service Excellence at CBC

Provide a brief description of how nominee demonstrates service excellence at Coastal Bend College:

Ray is a nice person and helps not only me but every CBC student that needs help.

He provides the students with helpful information with questions that are being asked. And if a student is not satisfied, Ray points them to someone else that can further explain.

He makes sure we the students get what we need, very helpful.

His library is a peaceful place to study for anything.

Denise Diaz
Nominator

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Service Excellence Award

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Provide a brief description of how nominee demonstrates service excellence at Coastal Bend College:

Ray Benavides is always dedicated to his work. He is a good worker and is always helpful and friendly to all the students here in Coastal Bend College.

Estela Gonzalez

Nominator

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-Aristotle

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Coastal Bend College
Beeville • Alice • Kingsville • Pleasanton

Service Excellence Award

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Ray Benavides

In Recognition of Service Excellence at CBC

Provide a brief description of how nominee demonstrates service excellence at Coastal Bend College:

He is a very professional and hard-working employee. He is friendly, courteous, respectful and always available to help us with any questions that we may have or gives us the guidance when it comes to our research papers. When we have other questions not pertaining to the library, Mr. Benavides seems to always know where to send us to get those questions answered. He gives us the confidence to never give up and to always work hard in reaching our goals. It shows that Mr. Benavides cares for the students. He is always there never to busy to listen to us. We need more employees like him who gives the college an A+ in customers service.

Jesse Daniel Colmenero
Nominator

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Service Excellence Award

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Provide a brief description of how nominee demonstrates service excellence at Coastal Bend College:

During my time at the CBC library, Mr. Benavides has been a polite and attentive employee. He always has time to help me with subjects I can't find, and always announces the movie showing in the building. Because of him I feel welcomed in the building, instead of just another person going in and out.

Angelica M. Hallare
Nominator

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-Aristotle

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Service Excellence Award

Presented To:

Mr. Ray Benevides

In Recognition of Service Excellence at CBC

Provide a brief description of how nominee demonstrates service excellence at Coastal Bend College:

I think Mr. Ray deserves to be nominated because of his polite personality and hard working skills. He is always greeting people and would go out of his way to help someone in need of help. He has a lot of responsibilities and fulfills them to their expectations. He deserves a nomination.

Nominator

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-Aristotle
Mr. Ray is the nicest man and most helpful person I have ever met. Every time I walk into the library, he greets me with a smile and handshake and always asks how my day is going. I believe that he deserves this nomination for his friendly and outgoing personality.

Jenny Knight
Nominator

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-Aristotle

Submit all copies to President's Office, and they will be distributed to the appropriate parties. Thank you for your submission.
It is my pleasure to nominate Circulation Manager, Ray Benavides, at Beeville Coastal Bend College for the 2013 Service Excellence Award. Mr. Benavides has demonstrated service excellence in notable ways. He is always the first individual to gladly greet students and staff members as they visit the library. Mr. Benavides takes the time to get to know his patrons to accommodate their scholastic needs. I, for one, prefer to utilize the library's study rooms for my study time as soon as I approach the front desk he is prepared to assign a study room. Upon returning to CBC, I needed assistance using the library search engine for books and scholarly articles, and without question Mr. Benavides was the one to quickly demonstrate how to navigate through the website. Mr. Benavides genuinely takes pride in how he offers customer service with a high standard of excellence and an "act now" motive. He not only expresses by word caring for students and their families but by thoughtfully giving back to students distributing CBC school calendars and pens, as a way to say thank you. Mr. Benavides understands how to show people one cares. Thanks to Mr. Benavides for his demonstration of service excellence and to CBC President Espinosa for recognizing his sincere contributions.

Rebecca Willford, CBC Student

Nominator

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