2013 High-Impact Practices Institute
April 7 – 9, 2013
Hyatt Regency
San Antonio, Texas

AGENDA

Institute Objectives

✓ Gain increased understanding of the importance and urgency of focusing community college efforts on implementing high-impact educational practices at scale.

✓ Understand institutional results from survey data, how to communicate about those results, and how to use multiple data sources to target improvements in work with students.

✓ Attain new knowledge and insight regarding current practices with students and high-impact practices at other colleges.

✓ Consider more intentionally how the institution is organized to meet students' needs.

✓ Develop action plans that integrate potentially new or strengthened strategies into the institution's existing student success agenda.

✓ Participate in work sessions and use tools/resources that may serve as models for work with broader groups back on campus.

✓ Develop a learning community of institutions seeking to identify and implement high-impact educational practices.

See last page of agenda for meeting space floor plan

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Sunday, April 7

1:00 p.m. – 3:00 p.m.  
**Registration**  
Refreshments provided

1:45 p.m. – 2:15 p.m.  
**Online Reporting Tutorial:**  
**Four Surveys, Four Perspectives**  
*Jeff Crumpley, Associate Director of Operations, Center for Community College Student Engagement*

**Session Description**  
This session is designed to help teams prepare for the Institute’s four College Team Strategy Sessions, during which college participants will examine data from myriad sources. This session highlights appropriate ways to use and analyze data from multiple sources to create an action plan. Significant time will be devoted to Q & A. Please bring one laptop with wireless Internet capabilities per team. *At least one representative (no more than two) from each college team should participate.*

3:00 p.m. – 3:35 p.m.  
**Opening Plenary Session:**  
**Welcome and Introductions**  
*Kay McLenney, Director, Center for Community College Student Engagement*

**Session Objectives**  
✓ Focus on desired outcomes of the Institute and set the stage for Institute work  
✓ Begin to build an engaged learning community at the Institute

**Making an Impact With High-Impact Practices**  
*Evelyn Waiaiole, Program Manager, Center for Community College Student Engagement*

**Session Objectives**  
✓ Build knowledge of promising practices  
✓ Promote and illustrate the use of data as the basis for Institute work with an overview of multiple sources of data  
✓ Provide highlights and new findings from recent national report  
✓ Demonstrate ways that qualitative data (student voices) enrich understanding of students’ experiences with a student video presentation  
✓ Review objectives for College Team Strategy Session #1: Key Findings

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3:35 p.m. – 3:45 p.m. Break

3:45 p.m. – 5:10 p.m. 
College Team Strategy Session #1: Key Findings
Facilitated by Resident Faculty

Session Objectives
✓ Summarize and share key findings from the homework
✓ Identify specific findings that have particular pertinence to
the college's current student success initiatives
✓ Identify findings that raise key issues and/or point to
potential priorities
✓ Compare key findings from survey data with key findings
from the Cohort Data Review and Integrating Survey
Results and ascertain where the data sources reinforce
one another or suggest divergence
✓ Review and augment Part I of the Short-Term Action Plan

5:10 p.m. – 5:15 p.m. 
Evaluation #1: Pre-Institute Work & Sunday Afternoon Sessions
Please complete the green evaluation form located in your
meeting notebook and submit it to a member of the Resident
Faculty or Institute Staff. We appreciate and value your
feedback

5:15 p.m. – 5:30 p.m. Break

5:30 p.m. – 6:15 p.m. 
Evening Plenary Session: Students Speak—Are We Listening?
Kay McClennen, Director, Center for Community College Student
Engagement
Arleen Amsparger, Project Manager, Center for Community College
Student Engagement

Session Objectives
✓ Listen to students share their experiences and thoughts
about achieving their academic goals—and what barriers
make it difficult for them
✓ Gain a more comprehensive understanding of the
perceptions and needs of community college students

6:30 p.m. – 7:30 p.m. Reception
Refreshments provided and cash bar available

Explore San Antonio
Dinner on Your Own

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Monday, April 8

8:00 a.m. – 9:00 a.m. Full Breakfast
Continue work from College Team Strategy Session #1 or network with other colleges

9:00 a.m. – 10:15 a.m. Breakfast Plenary Session:
From Practices to Pathways: Building Coherence and Structure Into Student Experiences
Uri Treisman, Professor of Mathematics and Director, Charles A Dana Center, The University of Texas at Austin
Kay McClanney, Director, Center for Community College Student Engagement

Session Objectives
✓ Address and facilitate discussion of key issues pertaining to effective change in college practices
✓ Review objectives for College Team Strategy Session #2: Design Principles for Student Success and College Completion

10:15 a.m. – 10:30 a.m. Break
Beverages provided

10:30 a.m. – 12:00 p.m. College Team Strategy Session #2:
Design Principles for Student Success and College Completion
Facilitated by Resident Faculty

Session Objectives
✓ Complete Applying Design Principles for Effective Practice
✓ Complete Part II of the Short-Term Action Plan

12:00 p.m. – 12:45 p.m. Lunch

1:00 p.m. – 2:00 p.m. Concurrent Sessions I:
Promising Practices in Action

Session Objectives
✓ Decide among your team who will attend each of the following four breakout sessions
✓ Learn from selected college colleagues about implementation and evaluation of promising practices
✓ Focus on data, implementation, assessment of impact on student success, and process for moving to scale

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1. Building Engagement Through Targeted Advising at Zane State College (OH)
   Becky Ament, Associate Dean for Developmental Education and First-Year Experience
   Chad M. Brown, Provost and Executive Vice President
   Moderators: Angela Oriano

   **Session Description**
   Zane State College's student success work focuses on first-year retention and early success for its most at-risk students. Utilizing mandatory interventions based on non-academic risk factors and intrusive advising based on unmet course prerequisites, Zane State College has documented improved student engagement, developmental course completion rates, gateway course completion rates, and first-year retention.

2. First Day Impact: Orientation at Tallahassee Community College (FL)
   Stephanie Crosby, Coordinator of Disability Support Services
   Lourena Maxwell, Interim Director of Enrollment Services/Recruitment and Outreach Coordinator
   Moderator: Rick Voorhees

   **Session Description**
   Orientation at Tallahassee Community College is a synergy between a diverse student population and the college. Orientation prepares students for academic success, while fostering a positive climate of social and academic growth.

3. Implementing Student Success Courses and Their High-Impact Components at Houston Community College (TX)
   Leslie Comfort, Student Success Program Coordinator
   Kimberly Koletoye, Program Coordinator of Guided Studies and Developmental Reading
   Moderator: Karla Fisher

   **Session Description**
   This session takes a look at Houston Community College's student success courses with an emphasis on its newest course, EDUC 1300 Learning Framework. Presenters will explore some of the unique features including the financial literacy modules, case managed advising, and the online model courses.

4. Students Speak, We Listen: How to Conduct and Learn From Student Focus Groups
   Arleen Amsparger, Project Manager, Center for Community College Student Engagement
   Moderator: Cat Jones

   **Session Description**
   What are the stories that lie behind your college's retention data and students' responses on CCSSE and SENSE? What can students tell us about college experiences inside and outside the classroom that help them succeed? In this

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session, you will learn how to conduct focus groups with your students to dig beneath your institutional and survey data, as well as how to use what you learn to target areas for improvement. You’ll see how community college leaders are gathering qualitative information and using it to design effective strategies to promote high-impact practices and student success.

2:00 p.m. – 2:15 p.m.  
Break  
Beverages provided  

2:15 p.m. – 3:15 p.m.  
Concurrent Sessions II:  
Promising Practices in Action

Session Objectives
✓ Decide among your team who will attend each of the following four breakout sessions
✓ Learn from selected college colleagues about implementation and evaluation of promising practices
✓ Focus on data that led to the strategy, people involved in implementation, the assessment of impact on student success, and process for moving to scale

1. An Evidence-Based, Collaborative Approach to Integrative Learning Communities at Kingsborough Community College (NY)  
Marissa Schlesinger, Director of Academic Affairs  
Samantha Sierra, Coordinator of Freshman Learning Communities  
Cheryl Hogue Smith, Associate Professor of English  
Moderator: Stephanie Hawley

Session Description
Based on affirming data from internal sources and MDRC random assignment studies, this presentation and discussion will emphasize the essential elements of Kingsborough Community College’s successful learning communities: partnership between academic affairs and student affairs, collaborative faculty and advisor teams, integrative curricula, faculty development, data-informed decision making, and institutionalization.

2. A Thoughtful Approach to the First-Year Experience at Durham Technical Community College (NC)  
Tina Bryant-Allen, Coordinator, Institutional Research and Planning  
Gabby McCutchen, Chair, First-Year Experience  
Moderator: Tonjua Williams

Session Description
Durham Technical Community College has successfully implemented a comprehensive first-year experience including mandated orientation, advising, placement, college success course, and early alert. This presentation will

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introduce the college's interventions and describe the central role of the course in the first-year experience program. Presenters will review five years of data demonstrating gains in first semester persistence. Finally, presenters will share their experiences and facilitate discussions of the critical questions colleges must answer when designing, implementing, staffing, funding, requiring, and scaling up interventions.

3. Promises to Keep: The Accelerated Learning Program (ALP) at Community College of Baltimore County (MD)

*Peter Adams*, Director, Accelerated Learning Program
*Donna McKusick*, Dean of Developmental Education
*Moderator: Michael Poindexter*

**Session Description**
The Accelerated Learning Program (ALP) has more than doubled the success rate for students placed in the upper level developmental writing course. In this session, presenters will explain how ALP works, present data demonstrating its results, explore why ALP succeeds, and discuss the scaling up of this innovation.

4. Getting the Whole Story: How to Combine Your College's Qualitative and Quantitative Data

*Arleen Armsparger*, Project Manager, Center for Community College Student Engagement
*Jeff Crumpley*, Associate Director of Operations, Center for Community College Student Engagement
*Moderator: Evelyn Waiaiole*

**Session Description**
Conducting student focus groups, in addition to collecting survey data from students, helps colleges understand both the "what" and the "why" regarding student engagement and students' perceptions of their college experience. How do colleges use student voices and survey data together to understand student engagement—or disengagement—on their campuses? Using qualitative and quantitative data together, you'll learn to identify the ways policy, practice, and programs impact student success.

3:15 p.m. – 3:45 p.m.  
**Break**
Refreshments provided

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3:45 p.m. – 5:25 p.m.  **College Team Strategy Session #3:**
**Building Your Promising Practice**
*Facilitated by Resident Faculty*

**Session Objectives**
- Discuss insights gained by college team members through participation in the day's sessions
- Identify links between issues identified in college data and strategies highlighted in the day's discussions and/or strategies currently being implemented at the college
- Select one promising practice for intensive review, critique, implementation, and improvement planning
- Complete Part III of the *Short-Term Action Plan*

5:25 p.m. – 5:30 p.m.  **Evaluation #2: Sunday Evening Plenary & Monday Concurrent Sessions**
Please complete the yellow evaluation form located in your meeting notebook and submit it to a member of the Resident Faculty or Institute Staff.

**Explore San Antonio**  
**Dinner on Your Own**
Tuesday, April 9

7:30 a.m. – 8:00 a.m.  
**Full Breakfast**  
Regency Ballroom West

8:00 a.m. – 8:45 a.m.  
**Breakfast Plenary Session:**  
_Leadership for High Impact on Student Success and College Completion_  
_Mike Flores, President, Palo Alto College (TX)_  
_Bill Law, President, St. Petersburg College (FL)_  
_Katherine Persson, President, Lone Star College-Kingwood (TX)_  
_Moderator: Kay McClennen, Director, Center for Community College Student Engagement_

**Session Objectives**  
✓ Learn from community college presidents how to take evidence-based initiatives to scale and integrate discrete practices into coherent student pathways  
✓ Review objectives for College Team Strategy Session #4: Coherent Pathways and Action Planning

6:45 a.m. – 9:00 a.m.  
**Break**  
Beverages provided  
Regency and Hill Country Foyers

9:00 a.m. – 10:30 a.m.  
**College Team Strategy Session #4:**  
_Coherent Pathways and Action Planning_  
_Facilitated by Resident Faculty_  
See Room Assignments on page 11

**Session Objectives**  
✓ Describe or review the college’s coherent pathway for students; critique design and progress and identify potential next steps  
✓ Identify new or refined strategies for strengthening the college’s current student success agenda; connect these strategies explicitly to data or other available evidence  
✓ Establish preliminary priorities for consideration of new/refined student strategies based on college planning priorities, initiatives currently underway, and the potential for significant impact on the success of large numbers of students  
✓ Discuss next steps: whom to involve, how to communicate findings on campus, and how to follow through on strengthening strategies  
✓ Complete Part IV of the _Short-Term Action Plan_

10:30 a.m. – 11:00 a.m.  
**Break**  
Refreshments provided  
Regency Foyer

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11:00 a.m. – 11:55 a.m.  **Closing Plenary Session:**
**Commitment to Next Steps**
*Evelyn Waiaiole, Program Manager, Center for Community College Student Engagement*

**Session Objectives**
- Share the most significant next-step commitment for each college team
- Identify helpful ways to follow up on Institute work

11:55 a.m. – 12:00 p.m.  **Evaluation #3: Tuesday Morning Sessions**
& **Institute Overall**
Please complete the blue evaluation form located in your meeting notebook and submit it to a member of the Resident Faculty or Institute Staff

Adjourn