

Cougar Den – Student Point of View

Students at Coastal Bend College have access to a student information account system called Cougar Den. Through this portal, students have access to grades, course schedules (availability), unofficial transcripts, student accounts with billing information, and returning CBC students can utilize Cougar Den to register for courses. Students may also change their address and make installment payment arrangements through NELNET by signing into Cougar Den. Cougar Den is available on the college website at www.coastalbend.edu.

Students may contact the student help desk for assistance with Cougar Den. Contact information for the student help desk is as follows:

E-mail Support: helpdesk@coastalbend.edu

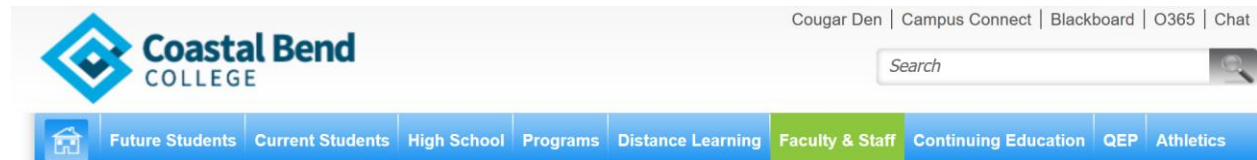
Telephone Support: 866-722-2838 ext. 2506 (Toll Free) OR 361-354-2506 (Direct line)

Live Chat:

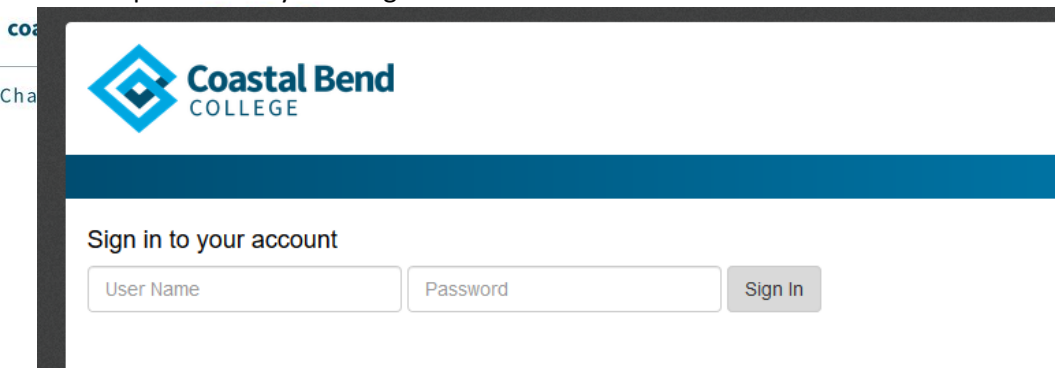
- Fall/Spring Hours: Monday-Fridays 8 a.m. to 5 p.m.
- Summer Hours: Monday-Thursday, 7:00 a.m. to 6:00 p.m.

Getting Started:

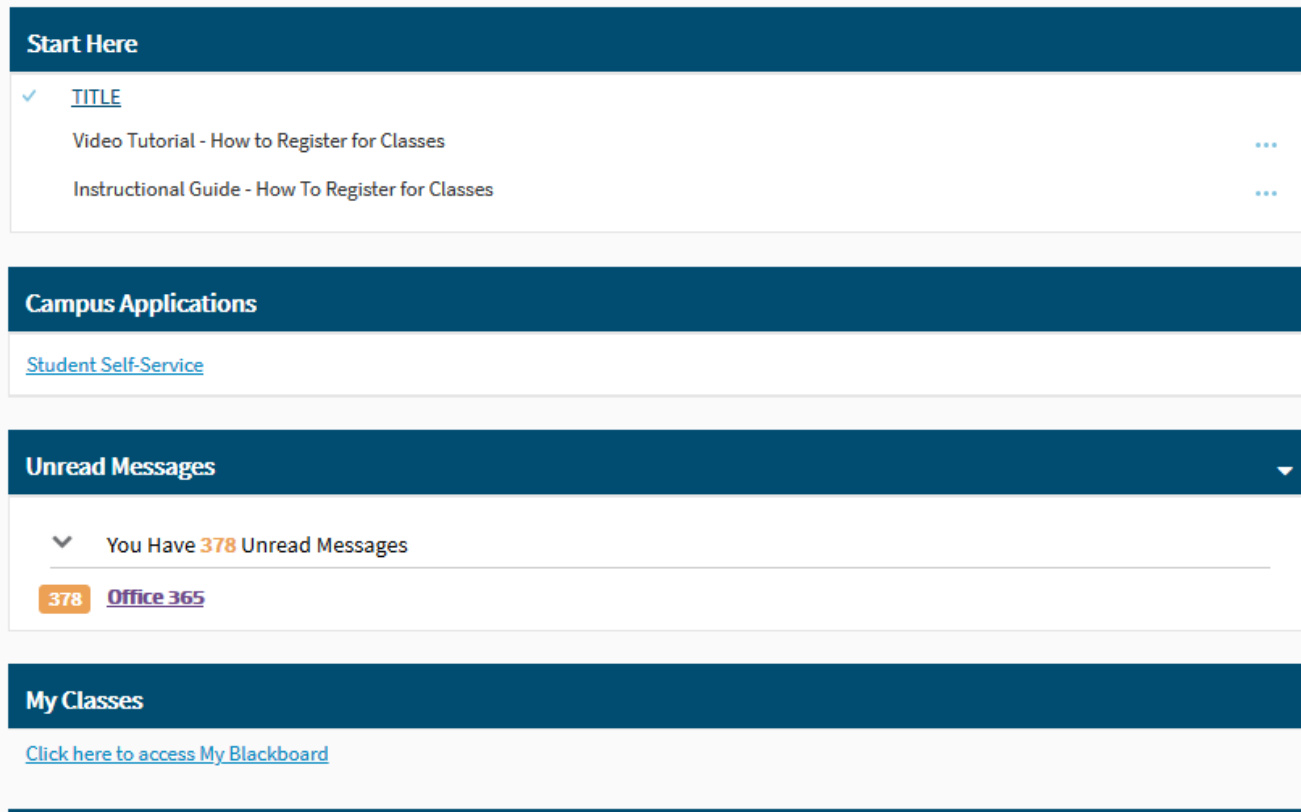
- Go to coastalbend.edu. Once there look for Cougar Den on the top right hand corner.



- Log in with your credentials
 - o username is within your CBC email; username@study.coastalbend.edu
 - o password is your 7 digit CBC ID



- Once logged in, please see the following picture for reference.
 - o To access your student email click on the Office 365 link
 - o To access your course content click on the Blackboard link under “My Classes”
 - o For unofficial transcripts, billing and payments, course schedules, and course availabilities, grades etc. click on “Student Self-Service” under Campus Applications



Start Here

- ✓ [TITLE](#)
 - Video Tutorial - How to Register for Classes
 - Instructional Guide - How To Register for Classes

Campus Applications

[Student Self-Service](#)

Unread Messages

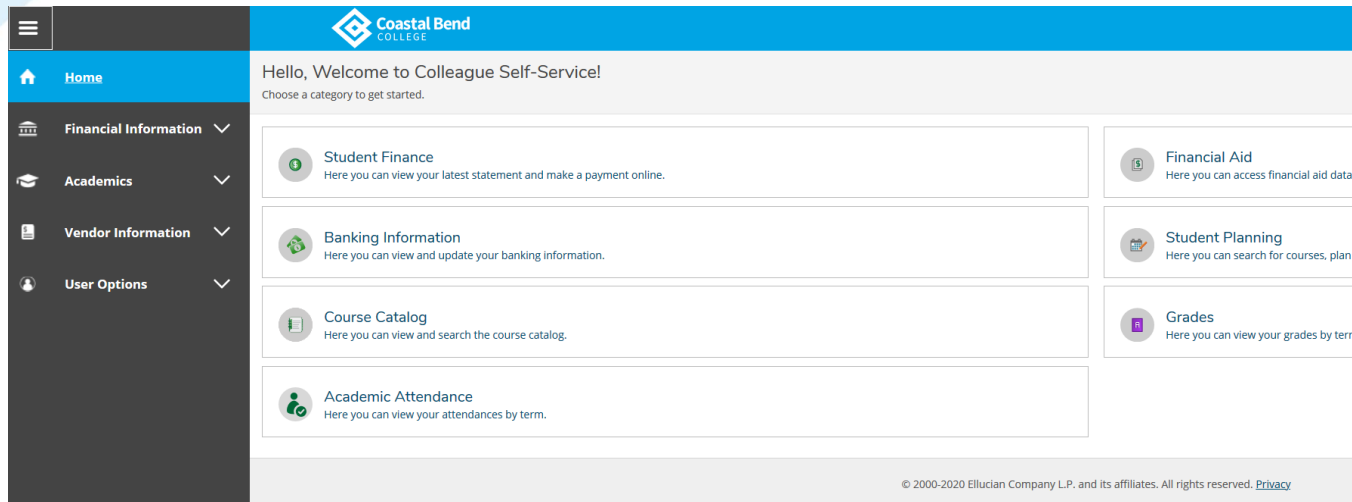
▼ You Have **378** Unread Messages

378 [Office 365](#)

My Classes

[Click here to access My Blackboard](#)

Student Self Service Window:



Coastal Bend COLLEGE

Hello, Welcome to Colleague Self-Service!
Choose a category to get started.

- Student Finance**
Here you can view your latest statement and make a payment online.
- Banking Information**
Here you can view and update your banking information.
- Course Catalog**
Here you can view and search the course catalog.
- Academic Attendance**
Here you can view your attendances by term.
- Financial Aid**
Here you can access financial aid data.
- Student Planning**
Here you can search for courses, plan your schedule, and view your progress.
- Grades**
Here you can view your grades by term.

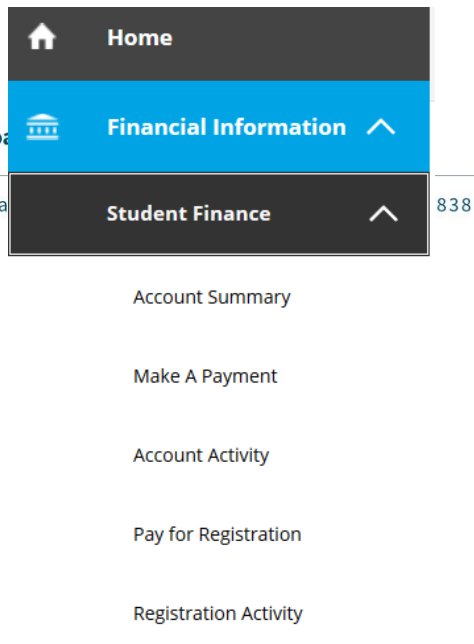
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In this window students can view their college tuition, payments made, and banking information under the “Financial Information” tab.

Students can also view their course schedule by term (never go by Blackboard), course availabilities by term (Course Catalog), grades by term (midterm/ Final), and their unofficial transcript all under the “Academics” tab.

Financial Information

Academics

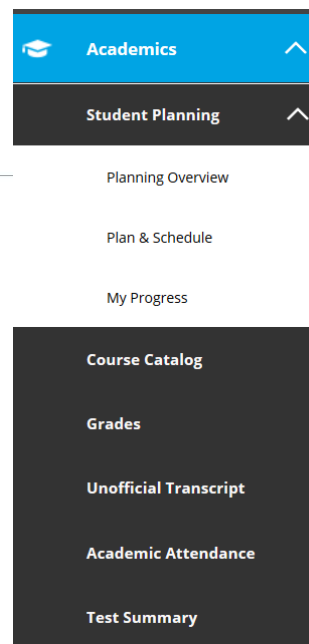


Home

Financial Information

Student Finance

- Account Summary
- Make A Payment
- Account Activity
- Pay for Registration
- Registration Activity



Academics

Student Planning

- Planning Overview
- Plan & Schedule
- My Progress

Course Catalog

Grades

Unofficial Transcript

Academic Attendance

Test Summary